



User Guide for Music, Movies, TV Shows, Ebooks and Audiobooks

You will need your Library card number and PIN

Computer Setup

1. Go to www.hoopladigital.com.
2. Click **Get Started Today** on the center of page.
3. Fill out email address and password.
4. Select **Westchester Library System (NY)**.
5. Enter your **Library Card Number** and **Pin** then Sign up for an account

Borrowing videos, music or ebooks and audiobooks

1. Use the keyword search box or one of the browsing options to explore the collection.
2. Once you have selected a video or album, tap on the cover image and then click **Borrow**.
3. The videos will be available for the next 72 hours. The music will be available for 7 days. eBooks and Audiobooks are available for 21 days. You may borrow 5 titles a month.
4. To view all of your borrowed titles on your mobile device, tap the **My Hoopla** icon on the bottom of an Apple or the word **Borrowed** on the top of an Android.

Streaming and downloading videos, music or audiobooks

- In order to begin streaming a borrowed video or album, click the **Play** button. *(FOR VIDEOS ONLY: If using Firefox, you will be prompted to install the Silverlight plug-in; if using Internet Explorer or Safari, you will be prompted to install the Widevine plug-in.)
- If you are using a mobile device and would like to temporarily download the video, album or audiobook tap **Download to your device** or **Tap here to download** under the play button.

Returning videos or albums early

- Click the cover image for the title, scroll down and select **tap to delete**.

Troubleshooting

- Check for an active WiFi connection in Settings.