

Patron Code of Conduct Policy

The John C. Hart Memorial Library welcomes all patrons, who by their presence acknowledge their responsibility to maintain an atmosphere conducive to the best use of the library and its services. Patrons must be considerate of others while they browse, read, research, do homework, discover, photocopy, use computers, and/or attend programs.

Behavior of persons, regardless of age, which is disruptive or detracts from that use, will not be tolerated. Some examples of inappropriate behavior include, but are not limited to;

1. Unsuitable attire (no shoes, etc.)
2. Loud or disruptive noises
3. Bringing animals, except service animals or those that are part of a library-sponsored program. All service animals must be harnessed, leashed or tethered and must remain on the floor
4. Eating of food (Beverages in covered beverage cups are permitted. All patrons must clean up after themselves)
5. Misuse or disrespect of Library patrons, staff, equipment, materials, furniture – including feet on chairs or couches
6. Disrespectful, disruptive or loud usage of cell phones
7. Photography/video – with permission of director only
8. Unattended child under the age of 11 or below sixth grade
9. Sleeping for prolonged periods
10. Smoking or vaping of any kind
11. Obstructing aisles or fire exits
12. Distributing unauthorized materials or soliciting
13. Use of sports equipment, bicycles, scooters, roller skates, skateboards
14. Extremely poor or odorous hygiene which interferes with other patron's ability to use the library or staff ability to do their jobs
15. Not complying with local, county, state or federal health and safety regulations

If a patron exhibits inappropriate behavior

1. They may be warned (unless the behavior is illegal, all illegal behavior will be reported to the police immediately).
2. If inappropriate behavior persists, they may be asked to leave.
3. Repeated or extreme behaviors may cause a patron to be banned from the library, at the discretion of the Director and following due process for the patron as described in the Procedures to Ban Patron document.

Revised and adopted by the John C. Hart Memorial Library Board of Trustees on June 18, 2025